

# Telephone Reassurance

## ***“A Free Community Service Program for Senior Citizens”***

The telephone reassurance program is made available to help senior citizens remain independent in their own home or apartment longer. At a specific time, each day, 5 days a week, an operator (employee of Valley View Manor nursing home) will call the subscriber or the subscriber may choose to call in to report they are all right. If the person has not called in at the designated time, someone on our staff will call them. If there is still no answer to our repeated calls, someone designated by the caller (neighbor, relative, emergency contact) will be sent to check on the subscriber. Redwood Fall's Sheriff Department would be contacted to do a welfare check if needed.

## **Who may register?**

Senior Citizens living in Redwood County (Belview, Clements, Delhi, Lamberton, Lucan, Milroy, Morgan, Redwood Falls, Revere, Sanborn, Seaforth, Vesta, Wabasso, Walnut Grove and Wanda). You may register for yourself or a family member. Our staff will take your confidential application.

## **What is the cost?**

There is no charge for this valuable service.

## **What if I am away?**

In the event you are not going to be home or are out of town a few days or weeks, simply call and let the staff know when you are leaving and for how long.

***You and your family can have peace of mind when you join Telephone Reassurance***